

February 25, 2014

Marlene H. Dortch, Secretary Federal Communications Commission 445 12<sup>th</sup> Street, S.W. Washington, D.C. 20554

Re: Certification of CPNI Filing, EB-Docket No. 06-36

Dear Ms. Dortch:

Transmitted herewith in accordance with the Commission's requirements, is our compliance certificate and accompanying statement for the year ended December 31, 2013.

Very truly yours,

Anthony Sabino Jr.

President

Name of Company covered by this filing ("Carrier"): Regional Communications Inc.

FCC Registration Number ("FRN"): 0003295540

Form 499 Filer ID: 812155

## STATEMENT

Carrier has established operating procedures that ensure compliance with the Federal Communication Commission's ("Commission") regulations regarding the protection of consumer proprietary network information ("CPNI").

- Carrier has implemented a system whereby the status of a customer's CPNI approval can be determined prior to the use of CPNI.
- Carrier continually educates and trains its employees regarding the appropriate use of CPNI. Carrier has established disciplinary procedures should an employee violate the CPNI procedures established by Carrier.
- Carrier maintains a record of its and its affiliates' sales and marketing campaigns that use its customer's CPNI. Carrier also maintains a record of any and all instances where CPNI was disclosed or provided to third parties, or where third parties were allowed access to CPNI. The record includes a description of each campaign, the specific CPNI that was used in the campaign, and what products and services were offered as a part of the campaign.
- Carrier has established a supervisory review process regarding compliance with the CPNI rules with respect to outbound marketing situations and maintains records of carrier compliance for a minimum period of one year. Specifically, Carrier's sales personnel obtain supervisory approval of any proposed outbound marketing request for customer approval regarding its CPNI.
- Carrier has taken the following actions against data brokers in 2013, including proceedings instituted or petitions filed by Carrier at a state commission, in the court system, or at the Federal Communications Commission: NONE
- The following is information Carrier has with respect to the processes pretexters are using to attempt to access CPNI, and [if any] what steps Carrier has taken to protect CPNI: Carrier has determined that no pretexter has attempted to access CPNI on Carrier's system
- The number of customer complaints Carrier received in 2013 relating to the unauthorized access or disclosure of CPNI: NONE





## **CERTIFICATION**

I, Anthony Sabino Jr., hereby certify this 25th day of February, 2014 that I am an officer of Regional Communications Inc. and that I have personal knowledge that Regional Communications Inc. has established operating procedures effective during the calendar year 2013 that are adequate to ensure compliance with the Customer Proprietary Network Information rules set forth in 47 C.F.R. §§ 64.2001-2011.

Anthony Sabino Jr.

President